Summary of Benefits and Coverage: What this <u>Plan</u> Covers & What You Pay For Covered Services Highmark Blue Shield: my Direct Blue EPO Premier Gold 0

Coverage for: Individual/Family Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, www.highmarkblueshield.com or call 1-888-510-1084. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.HealthCare.gov/sbc-glossary/</u> or call 1-888-510-1084 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$0 individual/\$0 family <u>network</u> .	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your <u>deductible</u> ?	No	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/ <u>preventive</u> -care-benefits/.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$6,500 individual/\$13,000 family <u>network</u> .	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	<u>Premiums</u> , balance-billed charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.highmarkblueshield.com/find-a- doctor/ or call 1-888-510-1084 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do I need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **<u>copayment</u>** and **<u>coinsurance</u>** costs shown in this chart are after your overall **<u>deductible</u>** has been met, if a **<u>deductible</u>** applies.

			Will Pay		
Common Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	<u>Out-of-Network</u> <u>Provider</u> (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness Specialist visit Preventive care/screening/immunization	\$15 <u>copay</u> /visit \$15 <u>copay</u> /visit No charge	Not covered Not covered Not covered	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for. Please refer to your <u>preventive</u> schedule for additional information.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work) Imaging (CT/PET scans, MRIs)	\$30 <u>copay</u> /visit \$250 <u>copay</u> /visit	Not covered Not covered	Precertification may be required. Precertification may be required.	
If you need drugs to treat your illness or condition More information about prescription	Tier 1	No charge per prescription (retail) No charge per prescription (mail order)	Not covered	Up to 31/60/90-day supply retail pharmacy. Up to 90-day supply maintenance <u>prescription drugs</u> through mail order.	
drug coverage is available at https://www.highmar kblueshield.com/find- a-doctor/#/drug	Tier 2	\$25/\$50/\$75 <u>copay</u> per prescription (retail) \$50 <u>copay</u> per prescription (mail order)	Not covered	This <u>plan</u> has an Essential <u>Formulary</u> .	
	Tier 3	\$75/\$150/\$225 <u>copay</u> per prescription (retail) \$150 <u>copay</u> per prescription (mail order)	Not covered		

		What You	Will Pay	Limitations, Exceptions, & Other Important Information	
Common Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	<u>Out-of-Network</u> <u>Provider</u> (You will pay the most)		
	Tier 4	50% <u>coinsurance</u> \$250/\$500/\$750 minimum \$1,000/\$2,000/\$3,000 maximum per prescription (retail) 50% <u>coinsurance</u> \$500 minimum \$2,000 maximum per prescription (mail order)	Not covered		
If you have	Facility fee (e.g., ambulatory surgery center)	\$175 copay/visit	Not covered	Precertification may be required.	
outpatient surgery If you need immediate medical attention	Physician/surgeon fees <u>Emergency room care</u>	\$175 <u>copay</u> /visit \$250 <u>copay</u> /visit	Not covered \$250 <u>copay</u> /visit Deductible does not apply.	Precertification may be required. <u>Copay</u> waived if admitted as an inpatient.	
	Emergency medical transportation	20% <u>coinsurance</u>	20% <u>coinsurance</u> Deductible does not apply.	none	
	<u>Urgent care</u>	\$30 <u>copay</u> /visit	\$30 <u>copay</u> /visit Deductible does not apply.	none	
lf you have a	Facility fee (e.g., hospital room)	\$375 <u>copay</u> /visit	Not covered	Precertification may be required.	
hospital stay	Physician/surgeon fees	20% coinsurance	Not covered	Precertification may be required.	
lf you have mental health, behavioral	Outpatient services	\$15 <u>copay</u> /visit	Not covered	Precertification may be required.	
health, or substance abuse services	Inpatient services	\$375 <u>copay</u> /visit	Not covered	Precertification may be required.	

		What You	Will Pay	Limitations, Exceptions, & Other Important Information	
Common Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	<u>Out-of-Network</u> <u>Provider</u> (You will pay the most)		
lf you are pregnant	Office visits	20% <u>coinsurance</u>	Not covered	<u>Cost sharing</u> does not apply for <u>preventive services</u> . Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and	
	Childbirth/delivery professional services	20% <u>coinsurance</u>	Not covered	services described elsewhere in the SBC (i.e. ultrasound.) <u>Network</u> : The first visit to determine pregnancy is covered at no charge. Please refer to the Women's Health	
	Childbirth/delivery facility services	\$375 <u>copay</u> /visit	Not covered	Preventive Schedule for additional information. Precertification may be required.	
If you need help recovering or have other special health	Home health care	20% <u>coinsurance</u>	Not covered	<u>Network</u> : 60 visits per benefit period, aggregate with visiting nurse. Precertification may be required.	
needs	Rehabilitation services	\$40 <u>copay</u> /visit	Not covered	<u>Network</u> : combined habilitation and <u>rehabilitation services</u> . <u>Network</u> : 30 combined physical medicine and occupational therapy visits and 30 speech therapy visits per benefit	
	Habilitation services	\$40 <u>copay</u> /visit	Not covered	period. Limit does not apply to <u>habilitation</u> <u>services</u> for the treatment of a mental health or substance use disorder diagnosis. Precertification may be required.	
	Skilled nursing care	\$375 <u>copay</u> /visit	Not covered	<u>Network</u> : 120 days per benefit period. Precertification may be required.	
	Durable medical equipment Hospice services	20% <u>coinsurance</u> 20% <u>coinsurance</u>	Not covered Not covered	Precertification may be required. <u>Network</u> : Respite care limit of 7 days every six months. Precertification may be required.	

Common Medical Event	Services You May Need	What You Will PayNetwork Provider (You will pay the least)Out-of-Network Provider 		Limitations, Exceptions, & Other Important Information	
If your child needs dental or eye care	Children's eye exam	No charge; <u>deductible</u> does not apply.	Not covered	<u>Network</u> : One eye exam per 12 month period up to age 19.	
	Children's glasses	No charge; <u>deductible</u> does not apply.	Not covered	<u>Network</u> : One pair frames/lenses every 12 months.	
	Children's dental check-up	No charge; <u>deductible</u> does not apply.	Not covered	<u>Network</u> : One exam every 6 months.	

Excluded Services & Other Covered Services:

• Abortion, except where a pregnancy is the result of rape or incest, or for a pregnancy which, as certified by a physician, places the life of the woman in danger unless an abortion is performed.		٠	Bariatric surgery	•	Private-duty nursing
	•	Cosmetic surgery	•	Routine eye care (Adult)	
	•	Dental care (Adult)	•	Routine foot care	
	abortion is performed.	•	Long-term care	•	Weight loss programs
•	Acupuncture	•	Non-emergency care when traveling outside the U.S.		

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

Chi	opractic care	•	Hearing aids	•	Infertility treatment
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Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or at https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other options to continue coverage are available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit http://www.HealthCare.gov or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals</u> Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- Highmark, Inc. at 1-888-510-1084.
- Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Pennsylvania Department of Consumer Services at 1-877-881-6388.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

------To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.------

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Ba (9 months of in- <u>network</u> pre-nata hospital delivery)		Managing Joe's type 2 D (a year of routine in- <u>network</u> car controlled condition)		Mia's Simple Fracture (in- <u>network</u> emergency room visit and follow up care)			
 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>copayment</u> Other <u>coinsurance</u> 	\$0 \$15 \$375 20%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>copayment</u> Other <u>coinsurance</u> 	\$0 \$15 \$375 20%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>copayment</u> Other <u>coinsurance</u> 	\$0 \$15 \$375 20%		
This EXAMPLE event includes se Specialist office visits (prenatal care Childbirth/Delivery Professional Sen Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and bl Specialist visit (anesthesia)) vices	This EXAMPLE event includes set Primary care physician office visits (disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose	including	This EXAMPLE event includes ser Emergency room care (including me Diagnostic test (x-ray) Durable medical equipment (crutche Rehabilitation services (physical the	edical supplies) es)		
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800		
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:			
<u>Cost Sharing</u>		Cost Sharing		<u>Cost Sharing</u>			
<u>Deductibles</u>	\$0	<u>Deductibles</u>	\$0	<u>Deductibles</u>	\$0		
<u>Copayments</u>	\$800	<u>Copayments</u>	\$600	<u>Copayments</u>	\$500		
<u>Coinsurance</u>	\$800	<u>Coinsurance</u>	\$200	<u>Coinsurance</u>	\$200		
What isn't covered		What isn't covered		What isn't covered			
Limits or exclusions	\$60	Limits or exclusions	\$20	Limits or exclusions	\$0		
The total Peg would pay is	\$1,660	The total Joe would pay is	\$820	The total Mia would pay is	\$700		

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

Insurance or benefit administration may be provided by Highmark Blue Shield, Highmark Benefits Group, Highmark Select Resources, or Highmark <u>Health Insurance</u> Company, all of which are independent licensees of the Blue Cross and Blue Shield Association.

To find more information about Highmark's benefits and operating procedures, such as accessing the drug <u>formulary</u> or using <u>network providers</u>, please go to DiscoverHighmark.com; or for a paper copy, call 1-855-873-4106.

Discrimination is Against the Law

The Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex assigned at birth, gender identity or recorded gender. Furthermore, the Plan will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from the one to which such health service is ordinarily available. The Plan will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual. The Plan:

• Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
- Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmarkhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html. If you speak English, language assistance services, free of charge, are available to you. Call 1-800-876-7639.

Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al 1-800-876-7639.

如果您说中文,可向您提供免费语言协助服务。 請致電 1-800-876-7639.

Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Xin gọi số 1-800-876-7639. 한국어를 사용하시는 분들을 위해 무료 통역이 제공됩니다. 1-800-876-7639 로 전화.

Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tumawag sa 1-800-876-7639.

Если вы говорите по-русски, вы можете воспользоваться бесплатными услугами языковой поддержки. Звоните 1-800-876-7639.

إذا كنت تتحدث اللغة العربية، فهناك خدمات المعاونة في اللغة المجانية متاحة لك. اتصل على الرقم 7639-876-1.

Si se Kreyòl Ayisyen ou pale, gen sèvis entèprèt, gratis-ticheri, ki la pou ede w. Rele nan 1-800-876-7639.

Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez au 1-800-876-7639.

Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń 1-800-876-7639.

Se a sua língua é o português, temos atendimento gratuito para você no seu idioma. Ligue para 1-800-876-7639.

Se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito. Chiamare l'1-800-876-7639.

Wenn Sie Deutsch sprechen, steht Ihnen unsere fremdsprachliche Unterstützung kostenlos zur Verfügung. Rufen Sie 1-800-876-7639.

日本語が母国語の方は言語アシスタンス・ サービスを無料でご利用いただけます。 1-800-876-7639 を呼び出します。

اگر شما به زبان فارسی صحبت می کنید، خدمات کمک زبان ر ایگان با تماس با شمار ه 7639-876-1-800 .